UX/UI Cyber Product Design Fellowship - 2025

Digital Main Street and Mastercard are collaborating to offer positions for students under the Mastercard Fellowship Program in the field of Cyber and Intelligence (C&I). These roles will be focused on supporting the Cyber & Intelligence team with product development, project management, ideation and more. This is an opportunity to expose yourself to the C&I industry with a global organization.

These roles will be employed by Digital Main Street and seconded to Mastercard Canada's Cyber & Intelligence team.

Who is Digital Main Street?

Digital Main Street is a program developed in partnership by the City of Toronto and the Toronto Association of Business Improvement Areas (TABIA). Digital Main Street supports the growth of main street businesses by making the adoption of digital tools and technologies easy. The program is built around an online learning platform, structured training programs and the Digital Service Squad, a team of street-level team members who help main street businesses grow their operations through technology. Digital Main Street has been profiled in the media by The Globe and Mail, the Toronto Star, BetaKit, Retail Insider, Profit Guide and Notable.

Who is Mastercard?

We are the global technology company behind the world's fastest payment processing network. We are a vehicle for commerce, a connection to financial systems for the previously excluded, a technology innovation lab, and the home of Priceless®. We ensure every employee has the opportunity to be a part of something bigger and to change lives. We believe as our company grows, so should you. We believe in connecting everyone to endless, priceless possibilities.

The Mastercard Cyber and Intelligence (C&I) team is responsible for MasterCard's safety and security product suite and leads efforts to protect the integrity of the electronic payment system and ensure payments are convenient yet secure. Our products are primarily focused on fraud detection & investigation, across all payment channels as well as all stakeholders; acquirers, merchants, issuers, network and consumers.

Do you want to be part of a dynamic and agile team environment?

Are you motivated by meaningful projects and work that touch a global business?

Are you collaborative and driven by delivering measurable results?

If yes, then you're invited to start something PRICELESS™.

The Mastercard Fellowship Program is a comprehensive program where students gain hands-on real work-life skills while having fun and contributing to a global company. As an intern, you will be challenged with completing projects that will enhance your skills as well as contribute to the department's goals and objectives.

Responsibilities

As a UX/UI Cyber Product Design Intern on the Cyber & Intelligence team, you will be involved in the following:

- Working on designs for complex features in the payment fraud space
- Managing a design library and its important components
- Close collaboration with Design, Product Management, and Dev teams
- Leveraging the user-centered design process for an enterprise level product
- Learn about the payment fraud detection space and how AI is being leveraged to solve real-world problems
- Hands on experience on a fast-paced product team
  Build further expertise with Figma

Qualifications

Digital Main Street is currently seeking qualified applicants that can demonstrate the following:

- Currently enrolled in a Bachelor's degree in a Design related field
- Familiarity with the user-centred design process
- Experience designing web based applications
- Strong research, investigative and problem solving skills
- Comfortable working in a fast paced environment
- Strong communication and collaboration skills
- Experience with Figma or Sketch

This is a contract internship position from May 5th 2025 – August 22nd, 2025. This position will be a hybrid mix of remote/virtual; 3 days a week working in the Vancouver office (475 Howe St. 20th Floor. Vancouver, British Columbia V6C 2B3, CA) and 2 days working from home. We reserve the right to change the work location at any time from the hybrid model to: fully remote/virtual, fully in person in office, or a different hybrid mix, as dependent on business needs.

What we can offer you:

- Competitive remuneration in-line with industry standards.
- Shape the Community: Be a part of a talented and driven team where you will gain hands-on real work-life skills while having fun and contributing to a global company.

Digital Main Street is an inclusive employer. We encourage applications from all qualified candidates and will accommodate applicants' needs under the respective provincial human rights codes throughout all stages of the recruitment and selection process. We thank all applicants in advance for their interest; however, only qualified candidates will be contacted for an interview.